

Mailmaster Mailbox Warranty on Commercial Mailboxes

WORKMANSHIP AND CORROSION

The Mailmaster Commercial Aluminium and Stainless Steel Series Mailboxes are warranted against defects caused by corrosion or faulty workmanship for a period of ten years. Mailmaster Stainless Steel Mailboxes are warranted against corrosion only based on the customer specifying or having selected the correct series stainless steel for the installations geographic environment.

POWDER COATING / SURFACE FINISH

A seven year warranty is applied to powder coating. This warranty is provided to us by our suppliers of the powder and the subsequent processors. Any claims for warranty on powder coating will be directed to our supplier and they will assess the claim. No assurance can be given as to the effect of ultraviolet impact and any atmospheric pollution which may diminish the appearance of the mailbox over time. Please ensure that the mailboxes are maintained the same as you would your car, wash regularly to remove any atmospheric pollutants.

LOCKS

A one-year warranty is given on locking mechanisms. We use quality locks that are designed for there purpose of use and find that in 95% of instances problems with locks are from the ingress of debris or fine dust on installation, confusion of keys (keys are numbered to correspond to locks), vandalism or through attempted break in. In these instances a service charge will apply.

PRACTICAL APPLICATION

Mailmaster representatives offer advice which complies with Australian Standards. In many instances this advice cannot, or will not be, accepted for reasons of ; space constraints, installation situation, aesthetics or other. Mailmaster provides detailed drawings or specifications of what we will supply and the onus of acceptance will remain with the purchaser.

Under the warranty, Mailmaster may decide whether to repair or replace a defective mailbox and shall not be liable for the cost of removal and re – installation of the mailbox or for any consequential damages.

This warranty is in addition to any warranties implied by Federal or State Laws.



Mark Valentine
CEO

